

Occupational health and safety policy:

For the **Hotel Grand Teguisse Playa** it is very important to offer a safe and pleasant environment to our employees, customers and suppliers. Therefore, we have tools that provide preventive control in the following areas of health and safety:

- ✓ Fires We have emergency procedures in case of fire, of a Plan of Self-protection that is endorsed and updated. Fire equipment is periodically checked by certified companies. Annually we train our staff.
- ✓ Food Hygiene Our staff that handles food, receives periodic training. Through the Hazard Analysis and Critical Control Point (HACCP) control measures are applied in the possible dangers and risks in terms of food hygiene. In addition, pest controls are carried out monthly.
- ✓ Swimming pools We have informative signs of the safety rules on the use of the swimming pools and for the relaxation areas. There are emergency procedures strictly following the guidelines to keep the vessels clean and disinfected.
- ✓ Building Safety. The Technical Building Codes (CTE) are followed to reduce the chances of injuries caused by slips, trips and falls.
- ✓ Fossil fuel devices, air conditioning and electrical systems. Our maintenance staff receives continuous training to reduce the chances of a bad performance in an emergency situation due to ignorance of the procedure. All gas appliances, air conditioners, heaters and electrical systems are installed, checked and maintained by qualified persons. We have leakage control procedures for refrigerant gases and certified maintenance companies.
- ✓ Safety in the handling of chemical products and hazardous substances All personnel that have a minimum contact for handling chemical products receive training. They have Work Instructions and Good Practices, explained by the Hotel's Environmental Manager and are at their disposal near the product.
- ✓ Water. We take daily, weekly, monthly and annual measures to avoid contamination of water for human consumption, both cold and hot. In addition to having authorization to connect to the public sewage system and periodically perform analytics. The hotel has certified companies for their advice and treatment of water.
- ✓ Prevention of Occupational Risks annually visits the establishment in order to identify and manage the risks associated with the activities, periodically evaluate the health status of the employees, to identify and timely control the health risks related to work, seeking to minimize work accidents and occupational diseases. We comply with the legal regulations in force. We design and maintain the facilities and establish operational processes in a way that safeguards people, property and the environment. We respond promptly, effectively and carefully to emergencies or accidents that result in their operations.

Costa Teguisse, June 2016

Adolfo de la Rúa
General Director Hotel Grand Teguisse Playa

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